



Equipment Requirements

1.- Technical specifications for Windows based desktop computer:

Item	Minimum	Recommended
CPU	Pentium 3 / 4	Pentium D / Dual Core / Core 2 Duo
CPU speed	2.8 a 4.0 GHz	1.8 a 3.0 GHz
RAM Memory	512 MB	2 GB
Hard drive	40 GB	80 GB
CD-ROM drive	Required	Required
DVD-ROM drive	Required	Required
Sound card, video card, A graphics processor TV tuner card required for TV functionality	256 MB	256 MB
Keyboard and mouse	Required	Required
Speakers and soundcard	Required	Required
Operating System	Windows 98 / 2000 / XP (For windows XP you need a minimum of 1GB of RAM)	Windows XP

2.- Technical specifications for Windows based notebook computer:

Item	Minimum	Recommended
CPU	Pentium 3 / 4	Core Duo
CPU speed	2.8 a 4.0 GHz	2.0 a 3.0 GHz
Memory Ram	1 GB	2 GB
Hard drive	40 GB	80 GB
CD-ROM drive	Require	Require
DVD-ROM drive	Require	Require
Sound card, video card, A graphics processor TV tuner card required for TV functionality	256 MB	256 MB
Keyboard and mouse	Required	Required
Speakers and soundcard	Required	Required
Operating System	Windows 98 / 2000 / XP (For windows XP you need a minimum of 2GB of RAM)	Windows XP

3.- Technical specifications for Apple computer or laptop:

Mac Configuration	Minimum	Recommended
CPU	G5	Core 2 Duo
CPU Speed	1.5 to 2.0 GHz	2 to 3 GHz
RAM	2 GB	2 GB
Hard drive	40 GB	80 GB
CD-ROM drive	Required	Required
DVD-ROM drive	Required	Required
Sound card, video card, A graphics processor TV tuner card required for TV functionality	256 MB	256 MB
Keyboard and mouse	Required	Required
Speakers and soundcard	Required	Required
Operating System	Mac OS X v10.3 or better	Mac OS X v10.3 or better

Note: EDUSPARK's applications are in process of getting Windows Vista certification.

Online Supplemental Educational Services

Online resources are recommended in addition to the EDUSPARK licenses to provide students with additional learning reinforcement when away from school sites. Additional details regarding this option follows:

- A provision of Title I of NCLB.
- To provide extra academic assistance
- To expand educational options for parents
- To improve students knowledge and thinking skills.
- Tutoring and other extra academic assistance is provided outside the regular instructional day

Technical Specifications and Computer Requirements

Browsers: Internet Explorer 5.2, Firefox 1.x, Mozilla 1.x, Netscape 7.x or later, AOL for Mac OS X, Opera 6, Safari 1.x or later

PC

Minimum: Pentium 3, 2.4 GHZ, 512 MB RAM, Pixel 128 MB, Windows 98/2000, Speakers required.

Recommended: Pentium 4, 3.5 GHZ, 512 MB RAM, Pixel 256 MB, Windows 98/2000/XP. Speakers required.

Mac

Mac computer with G4 800 Mhz processor or faster (G5 **Dual-Core Intel Xeon**)

Mac OS X v10.3.9 Panther or newer, 512 MB RAM, 40 MB free disk space on your hard drive.

Technical Support

You may obtain technical support by contacting us by email or telephone. Our representatives will provide you detailed information to help you get your questions answered more quickly and accurately.

Telephone

To speak with a highly trained EDUSPARK Technical Support Representative, call us toll free at 1-877-329-3464. Please be as specific as possible when providing your problem description. The more details you can provide, the better we will be able to assist you.

Email Support

To contact us by email, please fill out our short form and you will receive a prompt response.